



Identity Support

Please note that reference in this document to “Qualifying Account” means Premier Life account

Barclays recognises the threat of identity theft, both on and offline. Which is why, as a Qualifying Account holder, you’re entitled to Identity Support. Identity Support is a useful service to help protect you against identity theft.

Professional advisors will support you with guidance, whether you’re a victim of identity theft or worried you may become one.

The advisors will provide practical support in helping you to resolve the matter including advice and other tips to help you clear your name.

The Identity Support Advice Helpline will be open for your convenience from 8am to 8pm, Monday to Friday and 9am to 6pm on Saturday, Sunday and Bank Holidays. If you require advice, please call the number, detailed on the right, quoting your sort code and account number.

Identity Support is provided by Lifestyle Services Group Ltd.

Premier Life

Please contact Premier Telephone Banking on **0800 111 777***, selecting the Identity Support Advice Helpline option.

Take one small **step**

You can get this in Braille, large print or audio by calling **0800 111 777*** (via Text Relay if appropriate) or by ordering online from barclays.co.uk/accessibleservices/

You can find details of our services and facilities for disabled customers in our brochure ‘Removing the Barriers – Accessible services for our customers’.

Call monitoring and charges information

To keep a high quality of service, your call may be monitored or recorded for training and security.

*Calls to 0800 numbers are free when calling from a UK landline. Charges may apply when using a mobile phone or calling from abroad.

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